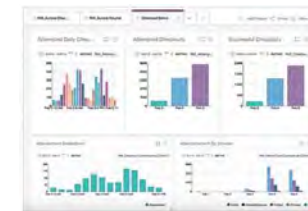
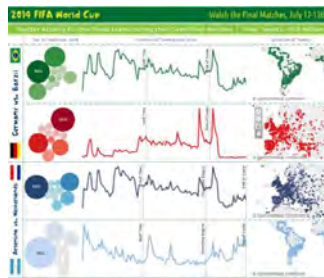
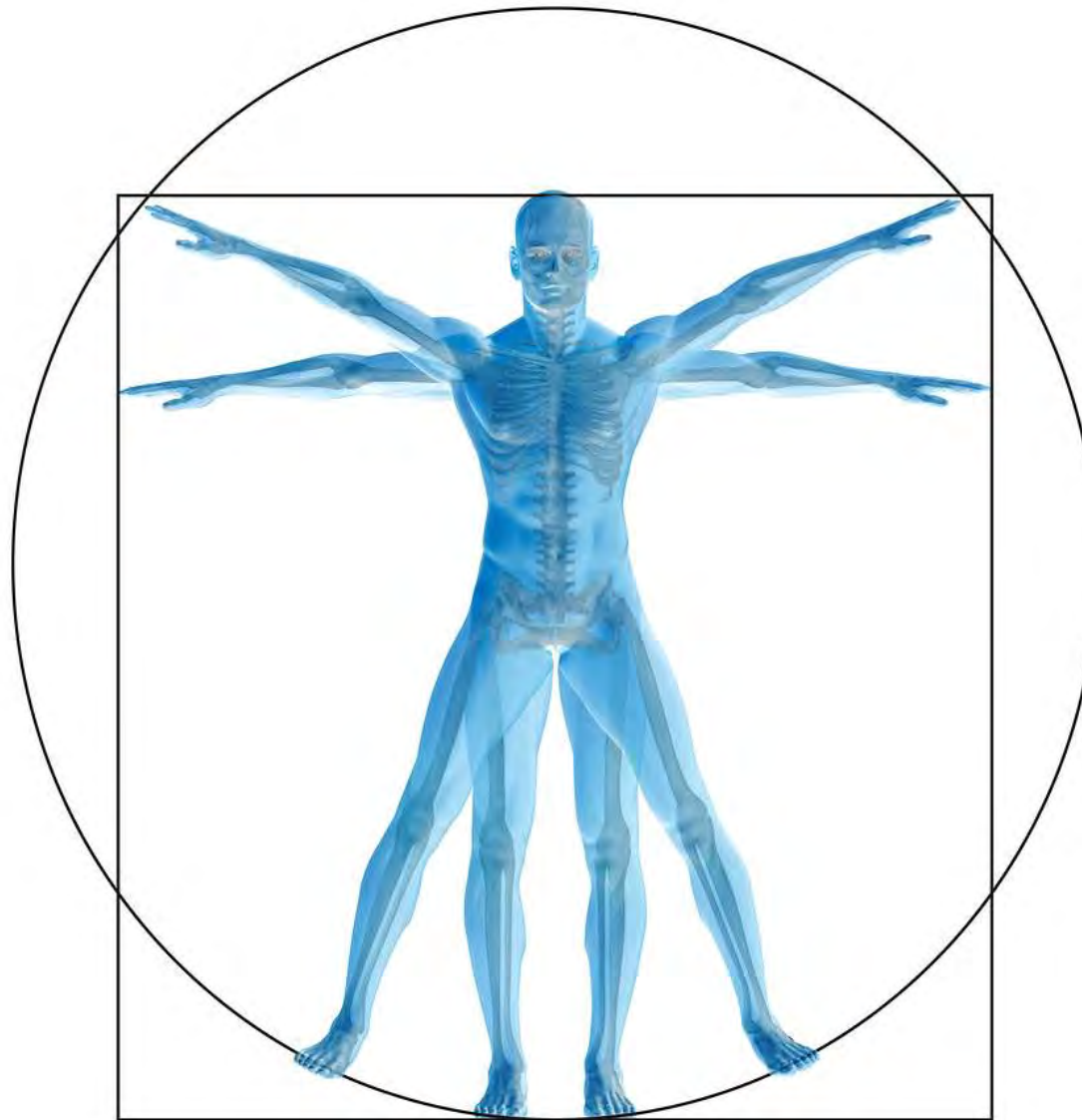




# Do you know your web users?



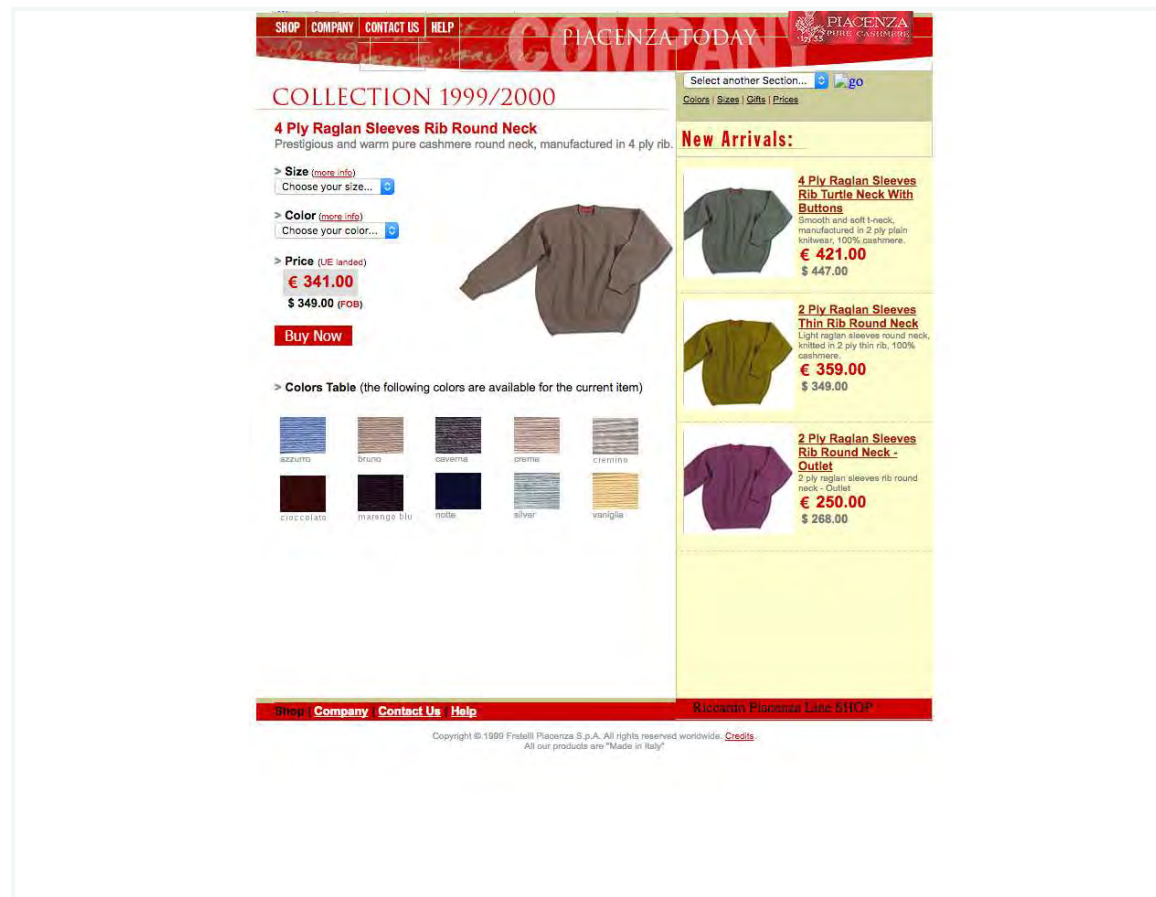
**...sentiment ...semantics... behaviour... profiling...**  
**do you miss anything...?**



Then...

e-commerce way to sell  
is moving **nowhere**





1999...

Few things have changed







2017

18 years of e-commerce

Few things have changed





**How many returns from e-commerce clothing in EU?**

**More or less than 1 million per year?**

1  
MLN

1  
MLN

200.000.000 in 2014

Est. 400.000.000 in 2016



**200.000.000 in 2014**

**Est.400.000.000 in 2016**





**64.000 tons of goods**



**11.760 tons of CO<sub>2</sub>**





**1.44 BLN Euro margin  
LOST**



What we do?  
**We ease the returns**



**Nevertheless**  
**78% of purchases stop at size selection**

Source: Nielsen



# Breaking Big Data Silos between objects and human beings



Interior design



Wellness



Automotive



**Made to Measure  
Customised goods**



Aerospace



Public events



Clothing



**Alternative solutions:  
manual input  
83% wrong measures**



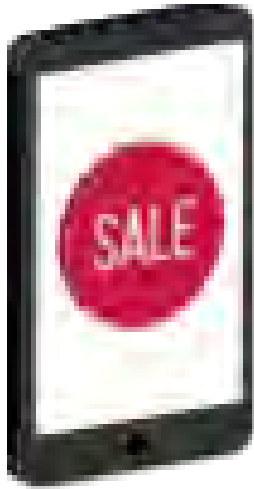
**Alternative solutions:  
body scanner or measuring devices**





**Limits**

**Boots on the ground  
great investments**



Less than 3 minutes

## Limits

Reduction of impulsive purchase

# Our solution





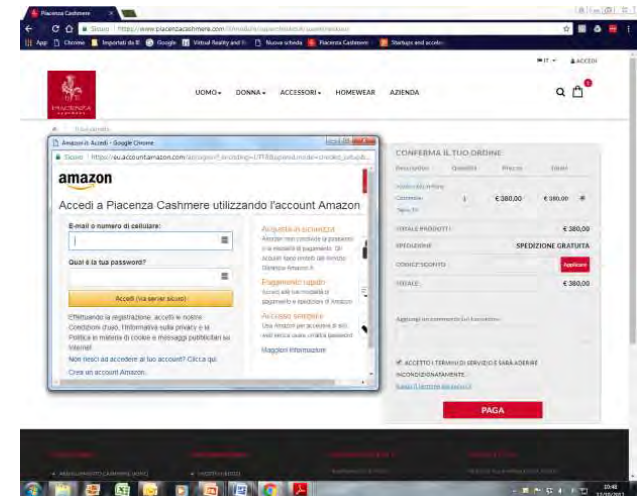
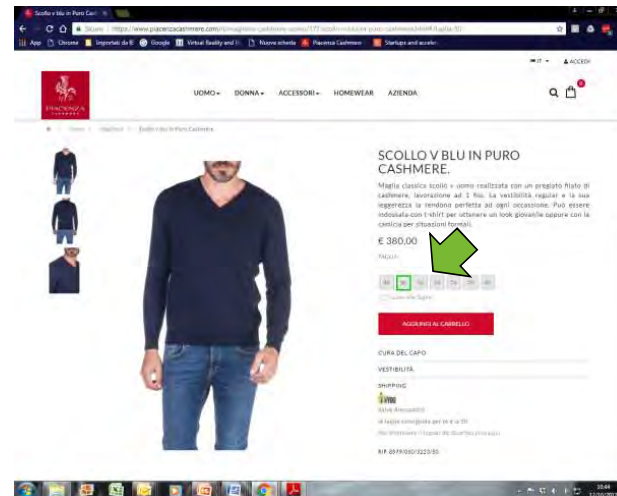
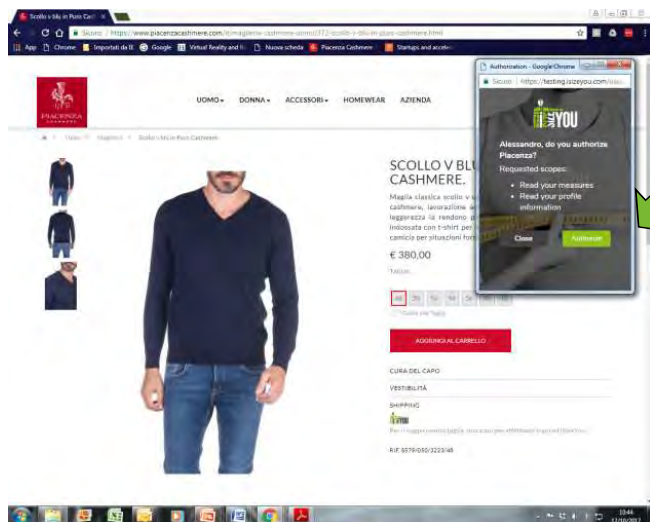


# Our solution - App:

Body scan level of detail (2.5% measure tolerance)  
2'35" profiling time



at home, easy and user-friendly



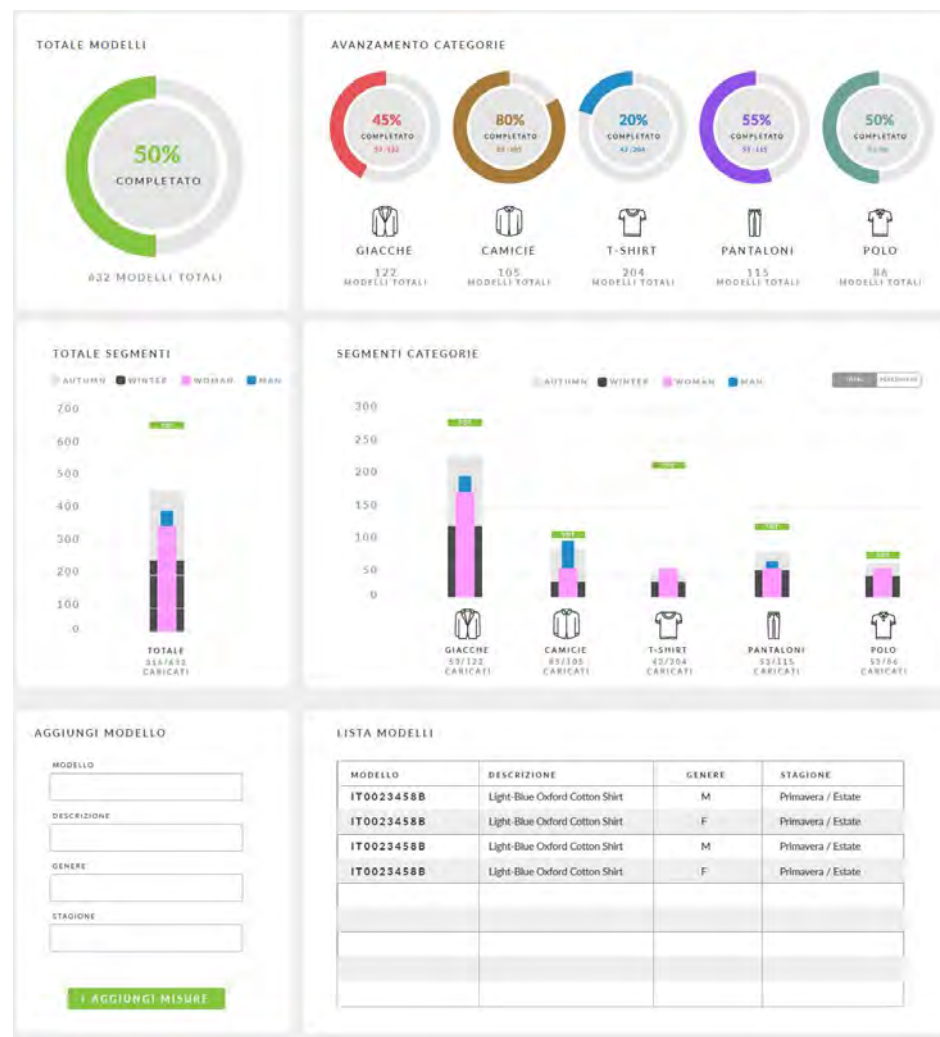
**Front end:**  
**2 click selection**  
**Full integration with CMS**





**Shop Assistant:**  
No integration needed



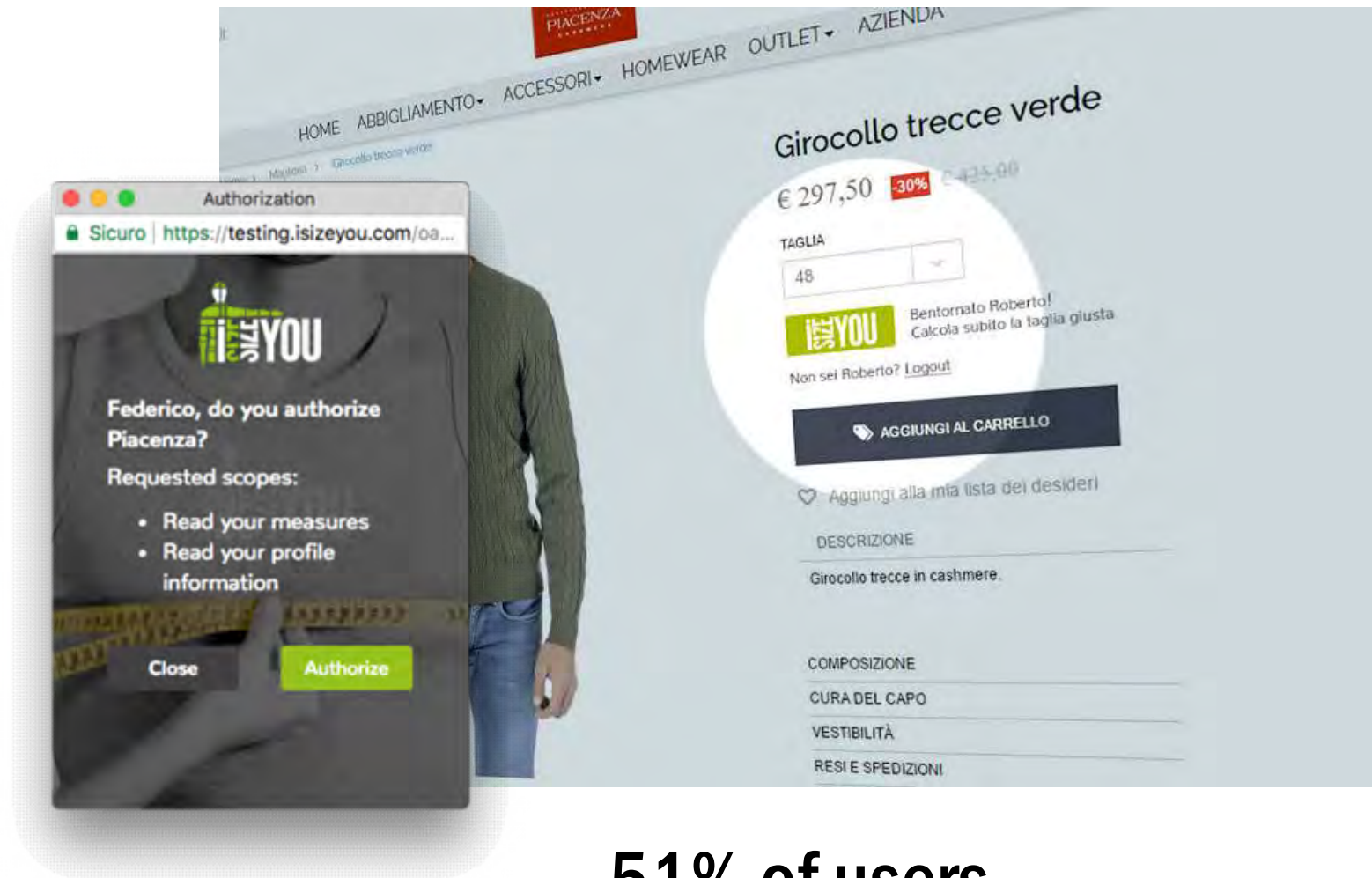


# Back end:

Centralised EAN bases product collection

“Google like” measure input





**51% of users  
has completed measure collection**







**23.5% of profiled users  
has purchased an item**

**100%  
have followed size suggestion**





**9,5% of adverting e-mails  
target on size base**

**has converted**



**No returns due to size**

Nov 2016 - Mar 2017

W



**Alessandro Canepa, Stefano Fasana**

**Board**

**Stefano Fasana  
MD.Math**

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Development**

**Marco Vallini ENG**

**IT Management**

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**App & Web  
Developer**

# Research project



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## Our research partners



Universitat Politècnica de Catalunya (INTEXTER-UPC)



Holonix S.r.l. (Holonix)



Technical University of Munich (TUM)



Sparsity Technologies S.L. (Sparsity)



Weblogs, S.L. (Weblogs)



Mandelli Laura (Dena)

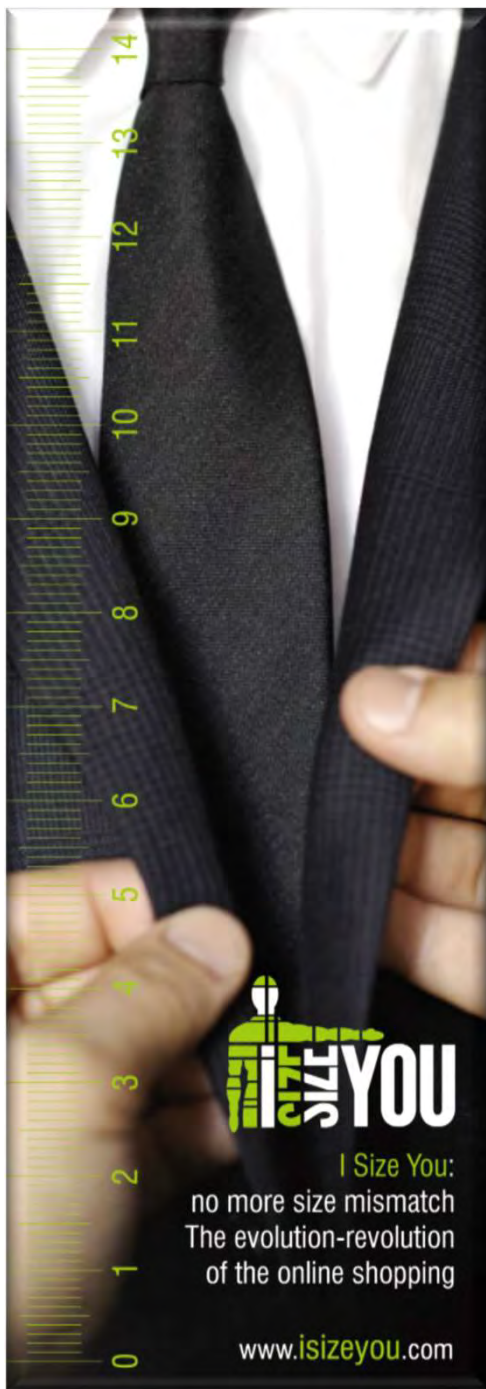


Not just a label, Ltd. (NJAL)



Fratelli Piacenza S.p.A. (Piacenza)





# Thank You

<http://www.youtube.com/watch?v=s5S0GzTE0ns>

<http://www.youtube.com/watch?v=viEZAMEszIE>